

COMMUNITY SERVICES, INC. OF NORTHWEST MISSOURI  
FY 2021 AGENCY ANNUAL REPORT



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## The PROMISE OF COMMUNITY ACTION

COMMUNITY ACTION CHANGES PEOPLE’S LIVES, EMBODIES THE SPIRIT OF HOPE, IMPROVES COMMUNITIES AND MAKES AMERICA A BETTER PLACE TO LIVE. WE CARE ABOUT THE ENTIRE COMMUNITY AND WE ARE DEDICATED TO HELPING PEOPLE HELP THEMSELVES AND EACH OTHER.

### The Five Pillars of Poverty and what we do to help

#### 1. HUNGER

- \* Backpack Buddies
- \* Community Gardens
- \* Child food programs
- \* USDA Food

#### 2. Education

- \* Head Start
- \* Back to School Fairs
- \* Building Strong Families
- \* Meals with Class

#### 3. Health

- \* Community Services, Inc. works closely with a number of local healthcare providers and groups to provide for our Clients’ needs.

#### 4. Housing & Energy

- \* Weatherization
- \* HUD Section 8
- \* Utility/Energy Assistance
- \* HERO Program (MHDC)

#### 5. Economic & Family Security

- \* Income Tax Assistance
- \* Step up to Leadership
- \* Life Skills Classes
- \* Various Holiday Programs



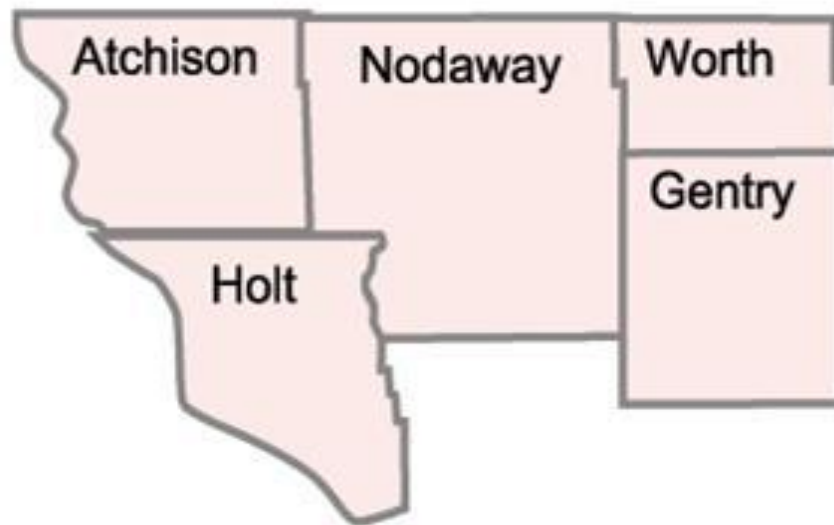
## MISSION/VISION

### OUR MISSION

*The mission of CSI is to empower the people of need in Northwest Missouri to achieve their goals and improve their quality of life.*

### OUR VISION

Helping People, Changing Lives.



## Funding Sources



United States Department of Agriculture  
National Institute of Food and Agriculture



Missouri Department of  
SOCIAL SERVICE

Missouri Department of Social Services  
FAMILY SUPPORT DIVISION  
*Maintaining and Strengthening Missouri Families*

These projects/programs are funded 100% with federal funds received from the U.S. Department of Health and Human Services (HHS) provided by the Missouri Department of Social Services, Family Support Division, U.S. Division of Energy (DOE) provided by the Missouri Department of Economic Development.

## To Our Stakeholders

Dear Stakeholders:

With support of staff, Board of Directors and Policy Council members, I am pleased to share this 2021 Annual Report with you.

Supporting the efforts of the 70 employees with dedication, imagination and creativity, 15 members of the Board of Directors and 15 members of the Head Start Policy Council, CSI has continued to provide services worth more than \$4.1 million dollars to 1,003 households with the majority being single parent households with employment as the primary source of income.

These households were assisted with services such as: Head Start, Weatherization, Low-Income Housing Energy Assistance Program, Community Services Block Grant projects, HUD Section 8 Assistance and local emergency service programs. These programs work to assist families by removing obstacles that prevent them from becoming self-sufficient.

Our annual report highlights agency outcomes and agency financial information. We plan to continue providing quality needed services and projects to ensure that the needs are addressed and met to improve our local communities.

*The Promise:* Community Action changes people's lives, embodies the spirit of hope, improves communities and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.

The Community Action Promise is a true reflection of our agency and the programs we offer, striving to improve our communities and encouraging people to help each other. One family, one community at a time, we can make a difference and make America a better place to live.

Thank you for your continued support.

*Bonnie Patterson, CCAP*

Executive Director

# Agency Outcomes



**40** HOMES WERE WEATHERIZED THROUGH THE WEATHERIZATION PROGRAM

**188** CHILDREN RECEIVED

HEAD START CHILDREN HAD **95%** WHILE **98%** RECEIVED MEDICAL



IMMUNIZATIONS, DENTAL AND MEDICAL SCREENINGS RECEIVING A DENTAL EXAMS EXAMS.

**193**

SCHOOL



CHILDREN PARTICIPATED IN PRE-SCHOOL ACTIVITIES TO DEVELOP READINESS SKILLS WITH AN AVERAGE MONTHLY ENROLLMENT OF 100%.



**32,155** VOLUNTEER HOURS WERE CONTRIBUTING TO THE AGENCY WITH **24,919** HOURS CONTRIBUTED BY LOW-INCOME INDIVIDUALS

**270** INDIVIDUALS THAT ARE SENIOR CITIZENS RECEIVED ASSISTANCE WITH THEIR HEATING BILL.



**329** INDIVIDUALS THAT ARE DISABLED RECEIVED ASSISTANCE WITH THEIR HEATING BILL.

**1384** INDIVIDUALS RECEIVED ASSISTANCE WITH THEIR HEATING AND COOLING BILLS.

**46** FAMILIES OBTAINED SAFE AND AFFORDABLE HOUSING.

**144** SENIOR CITIZENS OBTAINED SAFE AND AFFORDABLE HOUSING.



**545** FAMILIES RECEIVED FOOD ASSISTANCE

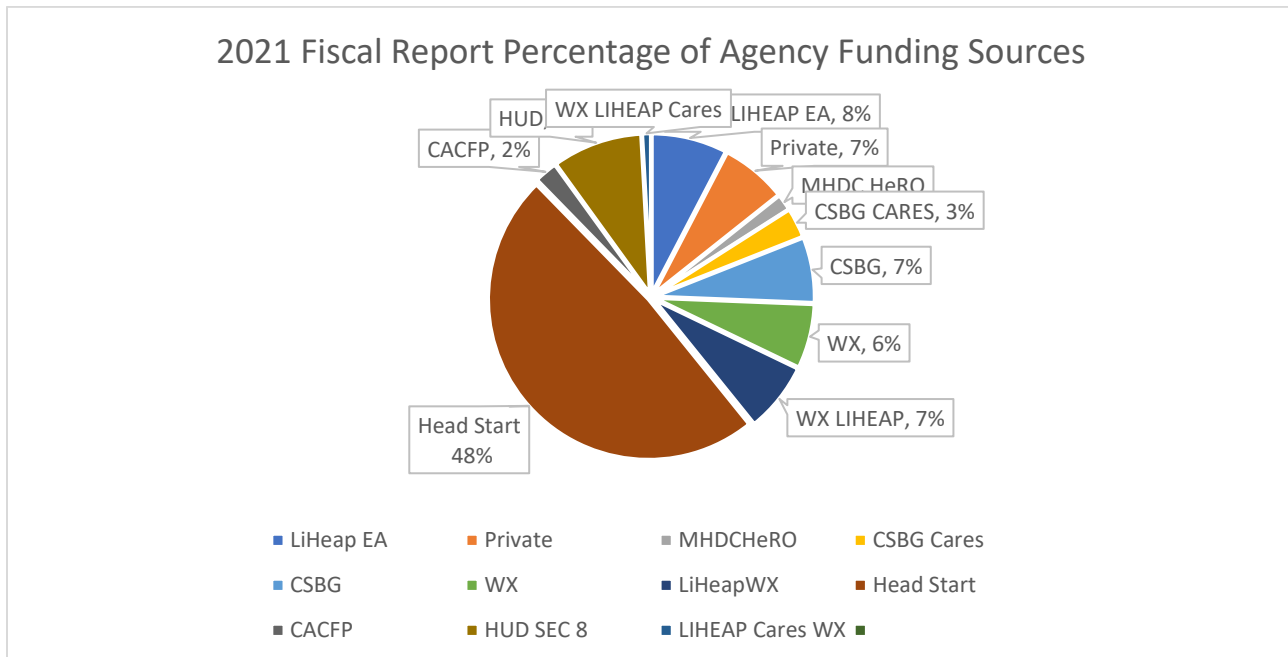
**145** SENIOR CITIZENS RECEIVED FOOD ASSISTANCE

**143,512** POUNDS OF FOOD RECEIVED BY INDIVIDUALS



## 2021 FISCAL REPORT

FUNDING SOURCE	2021	2020
(DSS) Community Services Block Grant	272,589	192,555
(DSS) Community Services Block Grant CARES	124,504	10,622
(DSS) Community Services Block Grant Discretionary		76,912
(DSS) LIHEAP Energy Assistance	314,465	321,292
(DOE) Weatherization	267,982	150,696
(DSS/DOE) Weatherization LIHEAP	290,636	301,998
(DSS/DOE) Weatherization LIHEAP CARES	36,033	24,487
(HHS) Head Start	1,995,346	1,871,649
(DHSS) Child & Adult Food Program	96,278	54,713
(HUD) Section 8 Housing Choice Vouchers	374,238	353,883
(MHDC) Disaster Relief		4,324
(MHDC) HeRO	68,338	90,464
Private Sector Resources	274,721	250,283
<b>Total Funding</b>	<b>\$4,115,130</b>	<b>\$3,703,878</b>



**2021 Audit is unavailable at the time of printing this report. Expenses include salaries and benefits for employees of each Program, rent, utilities, insurance, supplies, materials, meals, and other required items to operate quality programs. 2020 audit showed “no findings”.**

## COMMUNITY SERVICES INC. OFFICES AND HEADSTART CENTERS

### CENTRAL OFFICE

1212-B SOUTH MAIN  
MARYVILLE, MO 64468  
660-582-3113

### ATCHISON COUNTY

P O BOX 294  
322 MAIN ST  
TARKIO, MO 64491  
660-736-4646

### HOLT COUNTY

P O BOX 284  
1530 NEBRASKA ST  
MOUND CITY, MO 64470  
660-442-5722

### NODAWAY COUNTY

P O BOX 328  
1212-B SOUTH MAIN ST  
MARYVILLE, MO 64468  
660-582-3113

### WORTH COUNTY

P O BOX 221  
24 WEST 4<sup>TH</sup> ST  
GRANT CITY, MO 64456  
660-564-2182



Helping People, Changing Lives.

**ALBANY HEADSTART**

P O BOX 144  
105 VAN BUREN  
ALBANY, MO 64402  
660-726-5625

**ATCHISON COUNTY HEADSTART**

P O BOX 66  
STATE HWY 136 WEST  
ROCK PORT, MO 64482  
660-744-2616

**HOLT COUNTY HEAD START**

P O BOX 114  
1530 NEBRASKA ST  
MOUND CITY, MO 64470  
660-442-5744

**NODAWAY-HOLT HEADSTART**

P O BOX 12  
112 SOUTH 4<sup>TH</sup> ST  
MAITLAND, MO 64466  
660-935-2237

**MARYVILLE HEAD START**

P O BOX 606  
1212-C&D SOUTH MAIN ST  
MARYVILLE, MO 64468  
660-582-4347

**STANBERRY HEADSTART**

P O BOX 131  
811 NORTH WILLOW STREET  
STANBERRY, MO 64489  
660-783-2084

**WORTH COUNTY HEADSTART**

P O BOX 417  
508 6<sup>TH</sup> ST  
GRANT CITY, MO 64456  
660-564-3616

If you would like to learn more, please contact your local Community Service Inc. office or visit our website  
At [www.communityservicesinc.org](http://www.communityservicesinc.org)

